



SYSTEM REQUIREMENTS

UltraMate Premier Suite UltraMate 7 and eClaim Manager 3.7

UltraMate Premier Suite

Mitchell UltraMate Premier Suite

Workstation/ Single User Hardware	<i>Recommended/Industry Loaded</i>
Operating System	See page 2, Mitchell Solution Supported Operating Systems.
Processor	Dual Core 2 GHz
RAM	2 GB
Available Free Disk Space	15 GB Hard drive should have at least 10% space free after installation.
Monitor Resolution	SVGA 1024 x 768
CD/DVD Drive	16X DVD-ROM
Wireless Communication	If using Sierra AirCard Adapter, notebook requirements are: 1 Type II PC card slot, (128 bytes I/O Space and 4 MB disk space).
Internet Connection	Broadband (e.g., DSL or Cable) with minimum 56K dial-up
Web Browser	Internet Explorer 7.0

Microsoft Server	<i>Recommended/Industry Loaded</i>
Operating System Server Software	See page 2, Mitchell Solution Supported Operating Systems.
Processor	Dual Core 2 GHz
RAM	4 GB
Available Free Disk Space	15 GB
CD/DVD Drive	16X DVD-ROM
Internet Connection	<i>If using UltraMate with eClaim Manager or MCM, an Internet connection is required.</i>
Web Browser	Internet Explorer 7.0

Novell NetWare Server	<i>Recommended/Industry Loaded</i>
Client Software (Novell)	See page 2, Mitchell Solution Supported Operating Systems.
Operating System Server Software	See page 2, Mitchell Solution Supported Operating Systems. <i>Please refer to Single-user specifications above for additional workstation requirements.</i>
Processor	Core 2 Duo/Dual Core
RAM	2 GB
Available Free Disk Space	15 GB
UPS	Yes
CD/DVD Drive	16X DVD-ROM
LAN/WAN	<i>Netgear 802.11b and 802.11g Technology has been successfully used, utilizing wireless Networking. WAN configurations are not supported.</i>
Wiring Topology	<i>Gigabit NIC, Category 6 Cable, and Gigabit Hub</i>
Internet Connection	<i>If using UltraMate with eClaim Manager or MCM, an Internet connection is required.</i>
Web Browser	Internet Explorer 7.0

Mitchell Solution Supported Operating Systems

Supported/Non-Supported Operating Systems	<i>UltraMate</i>	<i>eClaim</i>	<i>MCM</i>	<i>ABS</i>	<i>ABSe</i>	<i>RepairCenter</i>	<i>TruckEst</i>
Server							
Windows Small Business Server 2003	No	No	No	Yes ⁴	No	No	No
Windows Server 2003 Standard SP2	Yes	Yes	Yes	Yes	Yes	No	Yes
Windows Server 2008 32-bit SP2	Yes	Yes	Yes	Yes	No	No	No
Windows Server 2008 64-bit SP2	No	No	No	Yes	No	No	No
Windows Server 2008 R2	No	No	No	Yes	No	No	No
Novell NetWare 6.5 SP2	Yes ¹	No	Yes ⁵	No	No	No	No
Peer to Peer							
Windows XP Professional SP3	Yes	No	Yes	Yes	No	No	No
Windows Vista Business 32-bit	Yes	No	Yes	Yes	No	No	No
Windows 7 Professional 32-bit	No	No	No	Yes	No	No	No
Windows 7 Professional 64-bit	No	No	No	Yes	No	No	No
Workstation							
Windows XP Professional SP3	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Windows XP Professional SP3 with NetWare Client 4.9 SP2	Yes ²	No	Yes ²	No	No	No	No
Windows Vista Business 32-bit	Yes ³	Yes ³	Yes ³	Yes	Yes	Yes	Yes
Windows 7 Professional 32-bit	No	Yes	No	Yes	Yes	Yes	No
Windows 7 Professional 64-bit	No	No	No	Yes	Yes	Yes	No

¹ Novell Server 6.5 requires SP2. Certification is only on Service Pack 2. Vista with Novell server is not supported.

² Novell NetWare Client 4.9 requires SP2. Certification is only on Service Pack 2. Do not use the "Microsoft Client for Novell Networks." Vista with NetWare Client is not supported.

³ Only UltraMate version 6.7 and later and eClaim Manager version 3.6 are supported by Vista.

⁴ Supported but not recommended as performance may be affected.

⁵ EMS Upload for MCM 1.9 is not supported with Novell.

The following Operating Systems and server software are no longer supported as of January 2008:

- Windows 98SE
- Windows NT
- Windows & Windows Server 2000
- Novell NetWare 4.2
- Novell NetWare Client 4.83
- Novell Server 5.1
- Novell NetWare 6.0